IT Committee Meeting
September 6, 2016
11:00 AM; all members present

Approval of the most recent meeting last spring were tabled, but members were asked to review these on VikingWeb (VW)

Old Business

- The committee reviewed the annual TechQual+Survey results, summary, and action plan; the report is available in Excel by request courtesy of Penny Evans-Plants.

- The Key Findings of the survey indicated a serious dip in Faculty satisfaction but relatively the same for Staff (measure #6 should not have been included) and the same for Students (internet/wireless connectivity).

- The committee reviewed several core questions and plans to address them, including an IT desk in Krannert and outreach efforts at SOAR and Viking Venture.  The replacement of a firewall should allow for significantly improved bandwidth from the overlapping resources of several providers.  The College's contract with its primary provider will be renegotiated in March.

- IPTV will be available for students on campus—but not off campus—to provide on demand streaming of Netflix, etc.; the College renegotiated its contract with Comcast and can provide this service at no additional cost.

- IT's action plan also includes the hiring of Jen Ngetich (CJ Robinson's replacement) who has a strong background in web development and the redesign of VW.  Penny Evans-Plants emphasized that feedback from faculty is key and perhaps focus groups meeting once a semester could help facilitate that.  Some faculty requested more flexible and analytically rich forms of advising data and advising reports that would be able through multiple software forms.

- The committee reviewed completed and upcoming IT renovations, including lecture capture, in Green, Evans, and McAllister.  IT training sessions have been well attended and there will be two upcoming sessions for Skype and Skype Business.

- Additional classroom tech updates: new equipment is coming for Evans 101 to address audio and visual control issues and will be installed on a rolling basis in other rooms and building on campus.

- Penny Evans-Plants noted that her May follow up from last year's report is available upon request.

<u>New Business</u>

- The committee discussed the errant placement of emails in Clutter, but it was noted that Clutter can simply be turned off by individual users.

- Nadeem Hamid forwarded several requests from faculty in SMNS including the possibility of negative grades on VW, email that can cut across classes in VW, and the possibility of keeping old machines and/or software (the answer is no due to security issues)

- Finally, the IT committee created a subcommittee to research the question of the placement and duration of copyrighted material on Kultura and VW; members include Curt Hersey, Victor Bissonnette, Jeremy Worsham, and Sherre Harrington (who also requested that full telephone numbers be published on Berry media for the benefit of folks calling from off campus).

- The meeting adjourned at 12:04. Respectfully submitted by Christopher Diller, Faculty Assembly Representative.